PROCESS IMPROVEMENT; BLUEPRINT FOR SUSTAINED BUSINESS GROWTH

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2018/2019

MARCODUCTION

Every company wants to grow their business, yet few know how to sustain it for the long term. The biggest dilemma facing businesses today is overcoming the common pitfalls associated with growth.



-Establish relationship between PI & Sustained Business Growth

-Equip all business stakeholders with right intellectual capital as regards Process Improvement

-Provide guide for businesses to navigate towards sustained growth.

Business Process Improvement

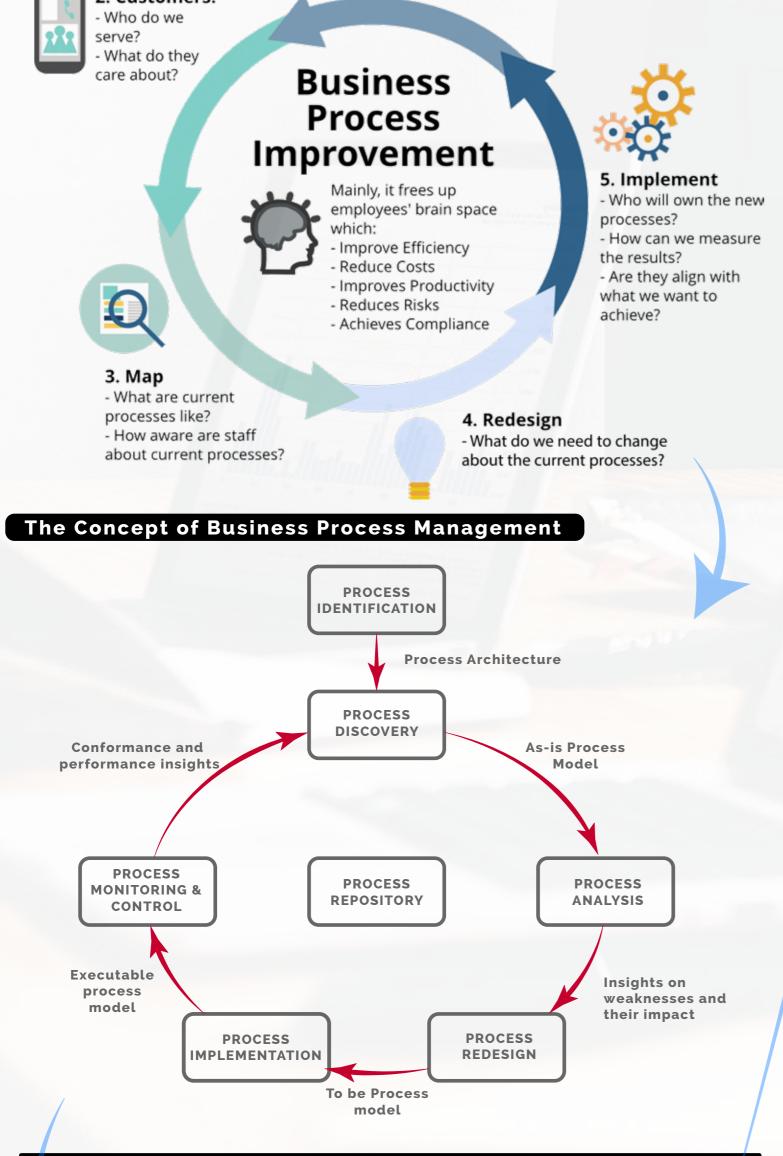


Achieve: What do we want to achiev What's really important? Why are we doing this?

1. Six Sigma

METHODOLOGY

2. Customers:



- 2. Lean Management
- 3. Agile Management
- 4. Total Quality Management

- STATISTICS

WHY 33% OF BPI INITIATIVES FAIL?



Experience little to no success

28%

Experience departmental success but not enterprise level success

Experience significant difficulties, but some success later on.

CONCLUSION



Business Process Improvement is like finetuning the engine of your car. BPI is the blueprint/map that every business today needs to grow sustainably.

RECOMMENDATIONS

- 1-Start out with PI in one process area
- 2-Persistent Leadership
- 3.Robust Continuous Improvement.

Improve Business; Win Customers; Grow Sustainably.

Promoter: Prof. Koenraad Vanhoof



