Experience Counts: Unveiling Patients' Willingness to Pay for Remote Monitoring and Patient Self-Measurement

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Pregnancy Remote Monitoring for women at risk of gestational hypertensive disorders





Pregnancy Remote Monitoring for women at risk of gestational hypertensive disorders

→ High blood pressure during pregnancy



→ More intensive pregnancy follow-up



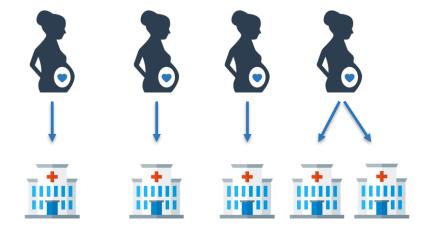


Added value



Multi-center, multi-arm randomized controlled trial

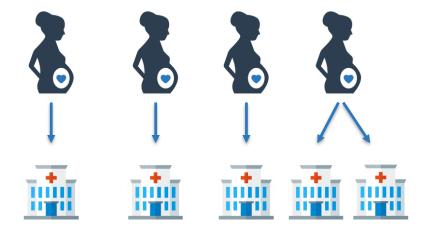
→ Multi-center:





Multi-center, multi-arm randomized controlled trial

→ Multi-center:



→ Multi-arm:

- Control group
- Patient self-measurement group
- Remote monitoring group



Control group



Patient self-measurement (PSM) group



1 times/week

Remote monitoring (RM) group



1 time/week





RM & PSM: Health-related advantages



→ Contingent valuation (CV)

Problem: Lack of experience



- (1) Estimate patients' WTP for RM and PSM of women at risk of GHD
- (2) Assess the impact of experience with RM and PSM on the WTP for these technologies

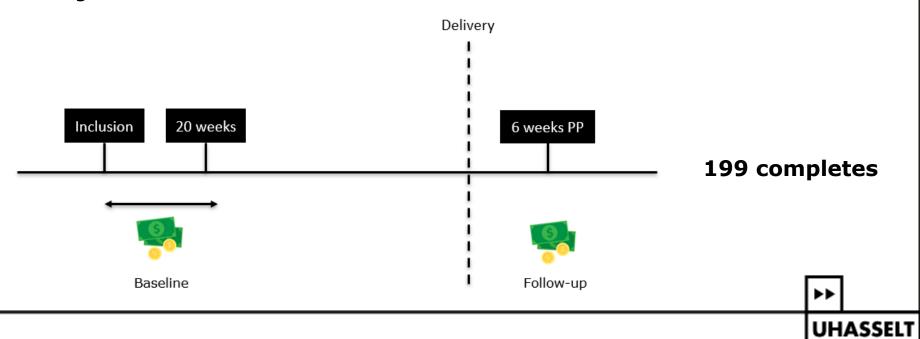


Study design

Payment card + open-ended follow-up

	0	5	10	15	20	30	40	50	60	80
	100	120	150	200	250	300	400	500	600	> 600
	0	10	20	30	40	60	80	100	150	200
ĺ	250	300	400	500	600	700	900	1100	1300	> 1300

Timing



KNOWLEDGE IN ACTION



Estimate patients' WTP for RM and PSM of women at risk of GHD

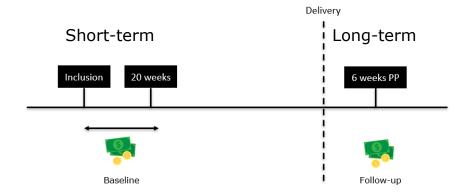
	Baseline	Follow-up
WTP RM		
Whole sample	117.99	122.19
RM group	111.48	137.68
PSM group	121.92	122.20
Control group	123.09	98.94
WTP PSM		
Whole sample	76.92	83.37
RM group	57.58	78.41
PSM group	91.84	86.03
Control group	88.26	87.65





Different types of experience:

Short-term vs. Long-term experience



- Exact vs. partial vs. no experience
 - Exact experience: RM group with RM, PSM group with PSM
 - Partial experience: RM group with PSM, PSM group with RM
 - No experience: Control group





Analysis:

→ Separately for each measurement point

$$\ln(WTP\ RM_i + 1) = \alpha + \beta_1 RM_i + \beta_2 PSM_i + \delta X_i + \varepsilon_i$$

$$\downarrow \qquad \qquad \downarrow \qquad \qquad \downarrow \qquad \qquad \downarrow$$
WTP RM
$$= \sum_{\text{Exact experience experience}} \sum_{\text{Experience experience}} \sum_{\text{Experience}} \sum_{\text{Experience}}$$

$$\ln(WTP\ PSM_i + 1) = \alpha + \beta_1 RM_i + \beta_2 PSM_i + \delta X_i + \varepsilon_i$$

$$\downarrow \qquad \qquad \downarrow \qquad \qquad \downarrow \qquad \qquad \downarrow$$
WTP PSM
$$\stackrel{\text{Partial}}{\text{experience}} \stackrel{\text{Exact}}{\text{experience}} \stackrel{\text{Controls}}{\text{error}} \stackrel{\text{Standard}}{\text{error}}$$





Results:

Impact experience	e on WTP RM	Short-term	Long-term	
		†		
		ln(WT	P RM + 1)	
		Baseline	Follow-up	
		(1)	(2)	
Exact experience -	- RM group	0.036	0.718*	
·		(0.371)	(0.371)	
Partial experience -	 PSM group 	0.137	0.681**	
·		(0.340)	(0.324)	
	Observations	199	199	

- → Exact (RM group) or partial (PSM group) experience with RM does not significantly impact the corresponding WTP after a **short-term exposure**, compared to not experiencing any intervention.
- → The effect *is* significant after a **long-term exposure**. Compared to women in the control group, WTP is 105,03% higher in case of **exact experience** and 97,59% higher in case of **partial experience**.





Results:

Impact experience	e on WTP PSM	Short-term	Long-term	
		ln(WTP PSM + 1)		
		Baseline	Follow-up	
		(3)	(4)	
Partial experience -	RM group	-0.624	-0.072	
		(0.405)	(0.395)	
Exact experience -	PSM group	0.195	0.365	
•		(0.377)	(0.344)	
	Observations	199	199	

→ Experience had no impact on the WTP for PSM, neither after a **short-term** nor a **long-term** exposure





Robustness checks:

- Tobit regression
- Sample without protest zeros
- Sample without inconsistent outliers
 - Conditions:
 - 1. Outlier
 - 2. Inconsistent
 - Preference for RM but WTP RM < WTP PSM
 - Preference for PSM but WTP RM > WTP PSM
- Sample without smallest hospital



Robust!





Flemish pregnant women at risk of GHD had a reasonably high WTP to use RM or PSM during their pregnancy

→ RM: €120, PSM: €80

- Experience can have a positive impact on WTP
 - → Depends on...
 - Length of exposure
 - Type of technology



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