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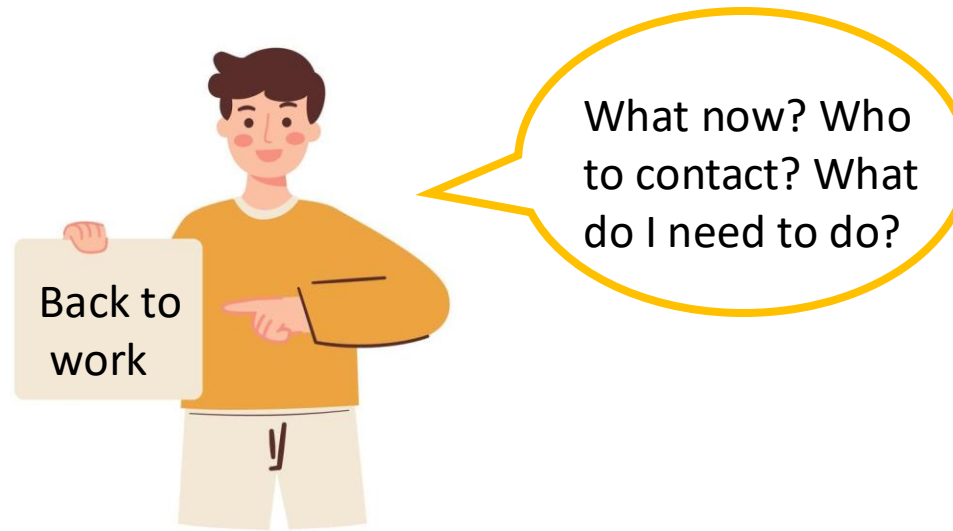
Coordinating and coaching: the role ambiguity for non-medical Return To Work (RTW) care services

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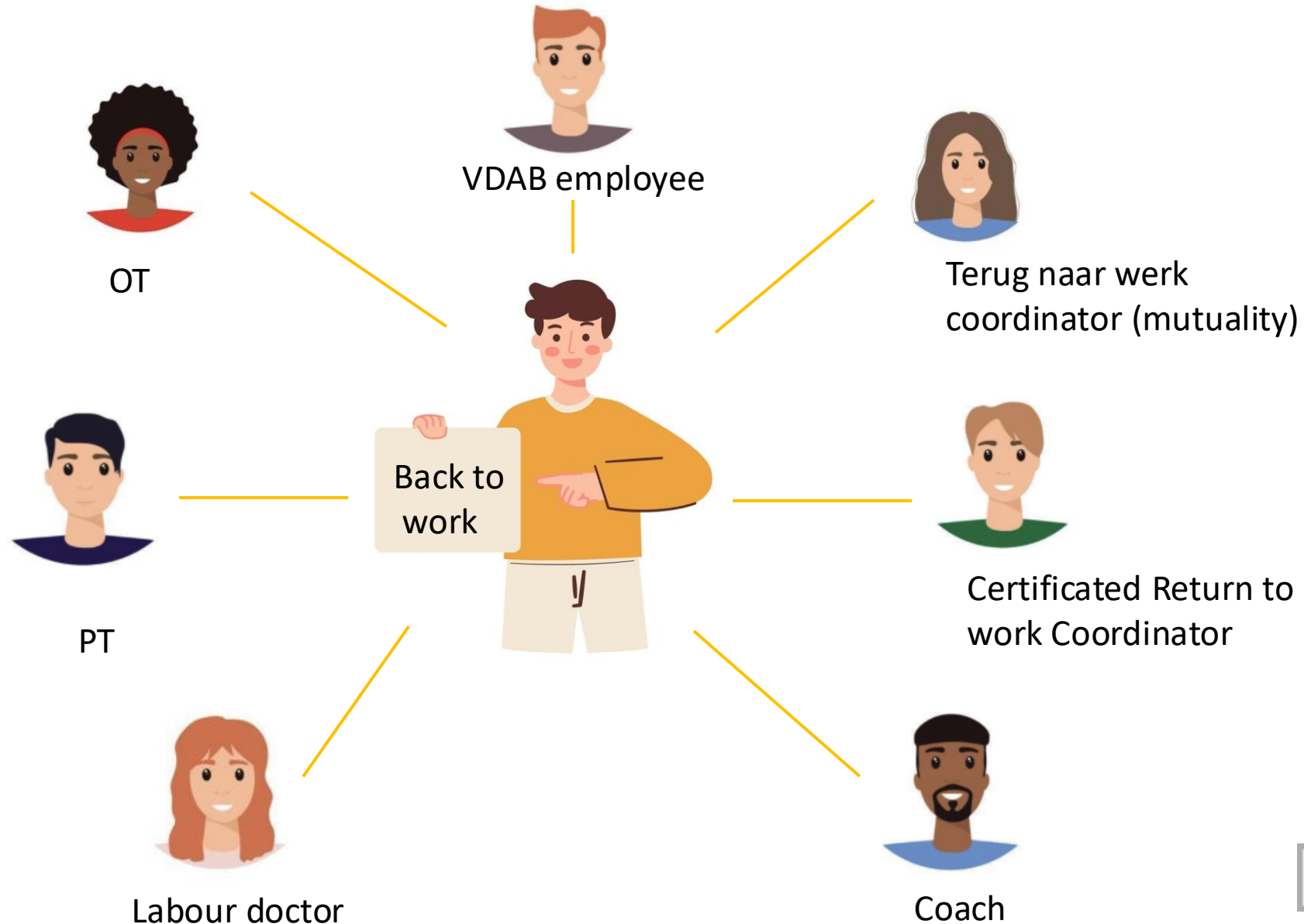


1.Introduction: situation in Belgium

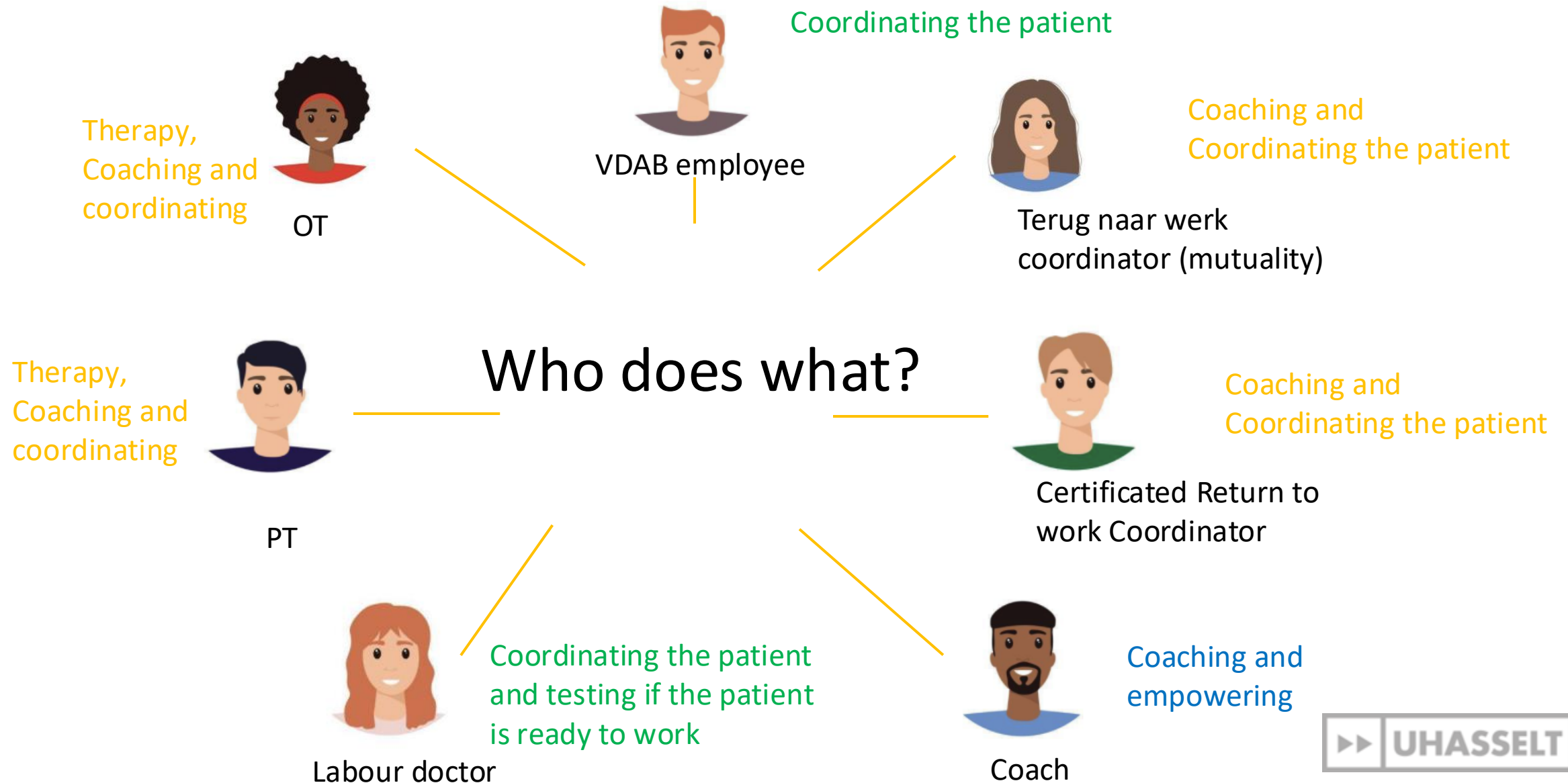


Lars, 35 years old

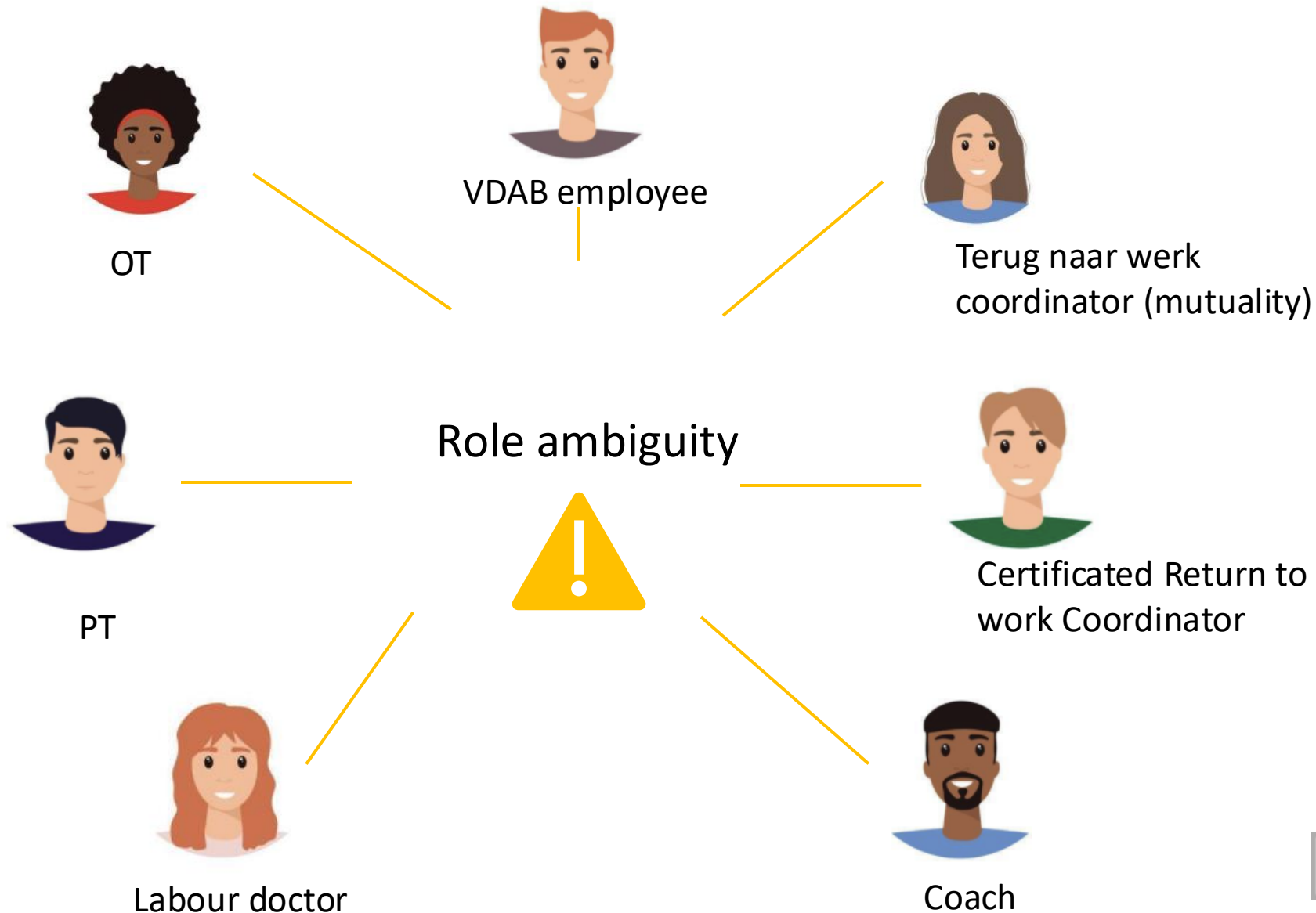
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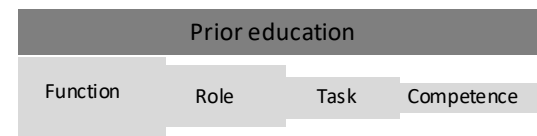


2. Method



Role ambiguity

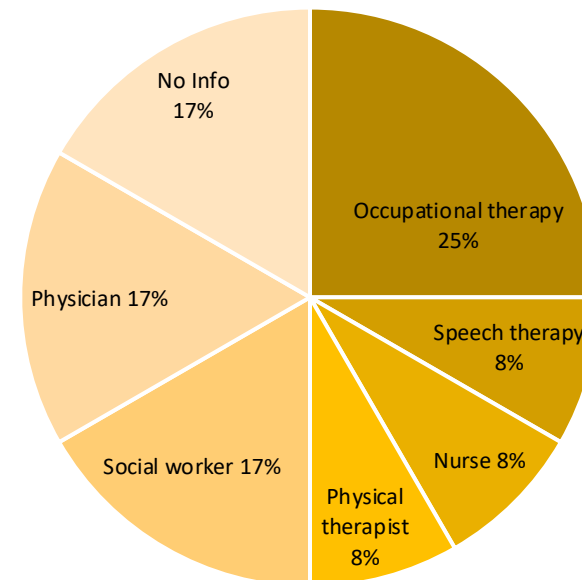
- Practice - theory
- Coordinating - coaching
- Function, role, task and competence



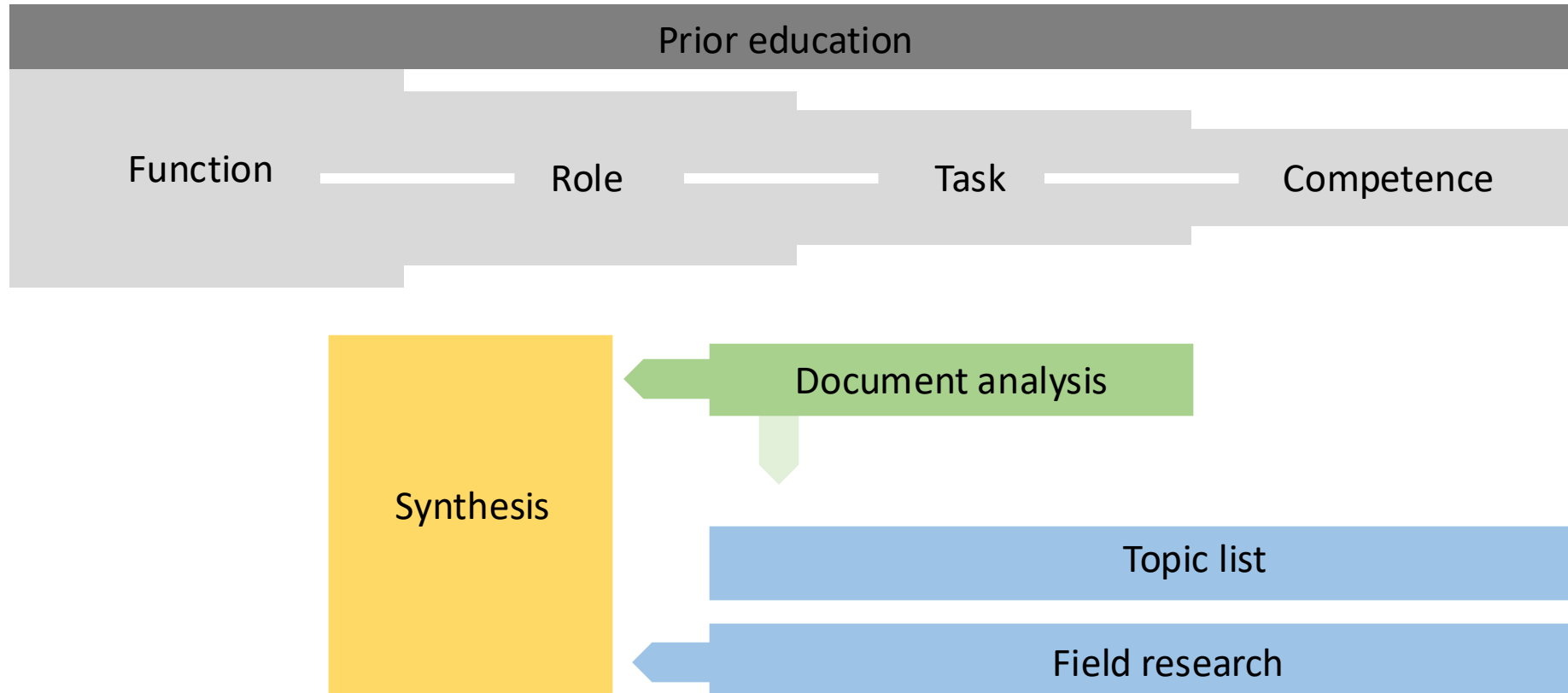
2. Method

"In which ways fulfil non-medical care providers - including occupational therapists - roles such as coordinating and coaching within their function?"

- Descriptive qualitative study of 12 participants who are active within the return-to-work field
- Document analysis



2. Method



3.Results

Prior education

Function

Role

Task

Competence

Synthesis

Document analysis

Topic list

Field research



OT

Coaching is mainly about guiding people and therefore seeing how people can get to their positive action thus towards their return.' (Participant 6)



Certificated Return to work Coordinator

The problem now is that it is such a wide spread landscape and everyone is working alongside each other.' (Participant 12)

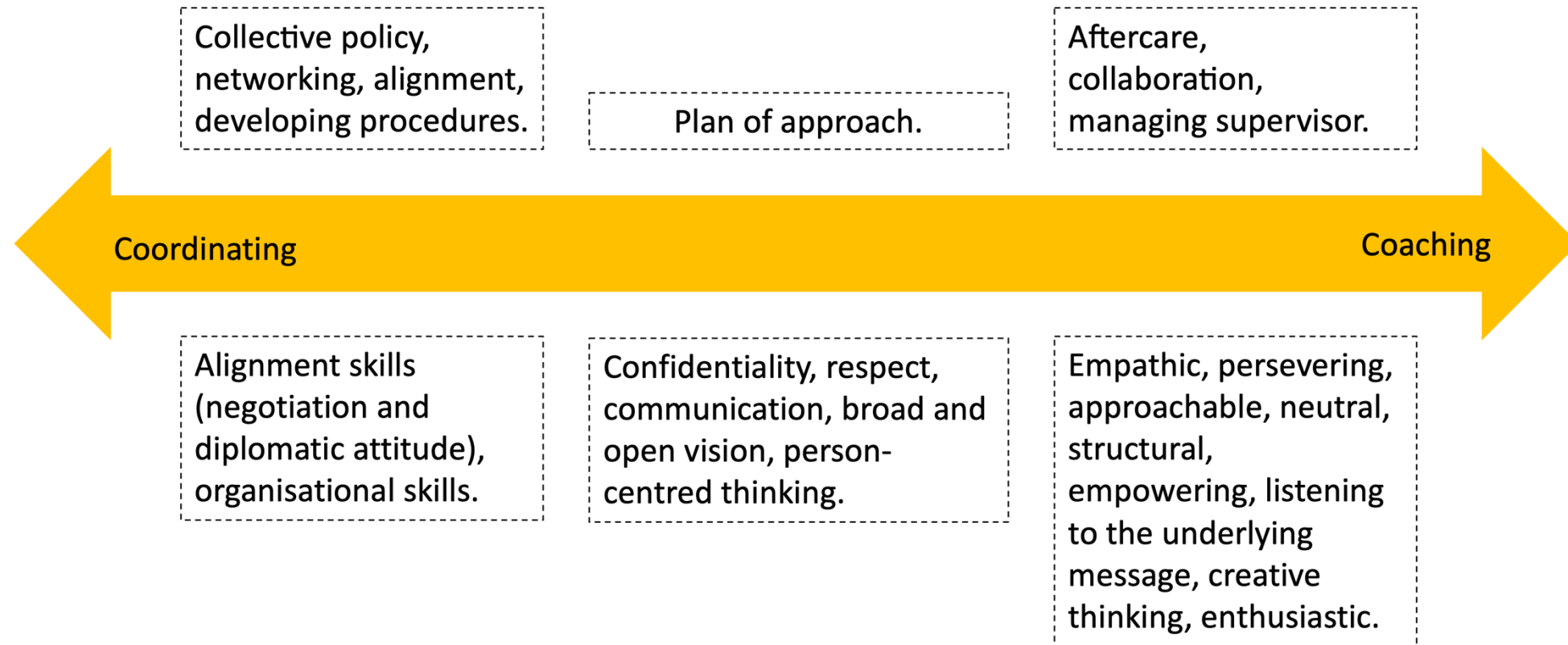


Terug naar werk coordinator (mutuality)

We have a roadmap and we have already validated it with a survey by the NIHDI. But we notice that it often gets a little mixed up, that you can't follow an entire step-by-step plan chronologically like that chronologically

4. Discussion

4.1 Shared tasks and competences



4. Discussion

4.2 Concepts and link to OT

Clarifying concepts

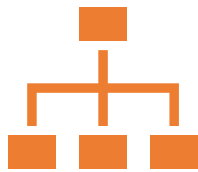
- Disability Case Management – coaching,
- Certificated-Return to Work Coordinator – coordinating.

Relevance for occupational therapy

- Discrepancy: domain-specific learning outcomes- KB occupational therapy
- Nuancing coordinating role,
- Incorporate role of coach.

4. Discussion

4.2 Recommendations



Practice

Increase the role of coordinating through specific tasks/assignments



Policy

Clearly defining coordinating and coaching in disability management



Future

Further concretisation of the 'common ground'

5. Conclusion



"In which ways fulfil non-medical care providers - including occupational therapists - roles such as coordinating and coaching within their function?"

- Based on specific competences - linked to the coordinating or coaching role,
- Common tasks and competences,
- Occupational therapist can perform the function of C-RTWC after obtaining the RTWC certificate,
- Future research remains necessary (common ground).

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